

Claim submissions made easy

WENT OUT-OF-NETWORK? NO PROBLEM, LET'S WALK THROUGH IT

If you saw an out-of-network eye doctor and you have out-of-network benefits, your next step is to send us your completed claim form. You can now submit your form online or by mail:

Online

Click below to complete an electronic claim form. Go green and get paid faster.

–OR–

By mail

Complete and return the following paperwork.

[Access Form ▶](#)

If you will be using electronic assistive devices to complete the form, please use the online form.

Claim forms must be submitted within 15 months of the date of service. For complete terms and conditions, review the claim form.

Stay in-network and save on your next visit*



CHOOSE AN EYE DOC

With thousands of providers across the nation, you can see who you want to see, when and where you want to see them. Whether it's an independent eye doctor, popular retailer or even online, you have options.

Easily find an eye doctor on [eyemed.com](#) or on the EyeMed Members App. Search by location, store hours and more—and then schedule your appointment.**



WATCH IT ADD UP

Members who combine an eye exam and new glasses save an average of 72% off retail prices.††





NEVER PAY STICKER PRICE

Pocket discounts like:†

- 40% off additional pairs
- 20% off non-prescription sunglasses
- Up to 20% off anything above your frame allowance



FORM-FREE

When you stay in-network, it's easy to get an eye exam and get on with your day. No paperwork. No hassles.

SEE THE GOOD STUFF

Register on eyemed.com or grab the member app (App Store or Google Play) now.

*Vision care services frequency may vary. Check your benefits to verify your frequency of services type. **At select in-network providers. †Discounts available at participating in-network providers. Discounts and benefits may vary. Check your benefits. †† Savings comparison of EyeMed versus care without vision benefits.



LENSCRAFTERS®



OPTICAL™





Claim Form Instructions

To request reimbursement, please complete and sign the itemized claim form. Return the completed form and your itemized paid receipts to:

First American Administrators, Inc.
Attn: OON Claims, P.O. Box 8504, Mason, OH 45040-7111

Patient Last Name[†] Patient First Name[†] MI

Birth Date (MM/DD/YYYY)[†] Street Address[†]

City[†] State[†] Zip Code[†]

Patient Member ID # Relationship to Subscriber
Self Dependent

Doctor or Store Name where you received service[†]

Subscriber Last Name[†] Subscriber First Name[†] MI

Birth Date (MM/DD/YYYY) Street Address

City State Zip Code

Vision Plan Name Date of Service[†] (MM/DD/YYYY)

Vision Plan Group # Subscriber Member ID #

[†]Required

Request for Reimbursement

Enter Amount Charged.† Remember to include itemized paid receipts.†

Service Type	Amount Charged	Lens Type	Please Check	Lens Options: (if purchased)	Amount Charged
Exam *92014*	\$ <input type="text"/>	Single *V2100*	<input type="checkbox"/>	Anti-Reflective *V2750*	\$ <input type="text"/>
Refraction *92015*	\$ <input type="text"/>	Bifocal *V2200*	<input type="checkbox"/>	Polycarbonate *V2784*	\$ <input type="text"/>
Frame *V2025*	\$ <input type="text"/>	Trifocal *V2300*	<input type="checkbox"/>	Scratch *V2760*	\$ <input type="text"/>
Contact Lens *S0500*	\$ <input type="text"/>	Progressive *V2781*	<input type="checkbox"/>	Tint *V2745*	\$ <input type="text"/>
Contact Lens Fitting *92310*	\$ <input type="text"/>	Prem Prog *V278126*	<input type="checkbox"/>	UV *V2755*	\$ <input type="text"/>
Lenses	\$ <input type="text"/>	Other	\$ <input type="text"/>	Roll and Polish *V2702*	\$ <input type="text"/>

Enter Total Amount Paid as shown on receipt, excluding sales tax† \$

I hereby understand that without prior authorization from EyeMed Vision Care LLC for services rendered, I may be denied reimbursement for submitted vision care services for which I am not eligible. I hereby authorize any insurance company, organization employer, ophthalmologist, optometrist and optician to release any information with respect to this claim. By signing this claim form, I certify that I have read the applicable claim fraud warnings included with this form, and that all the information furnished by me is true and correct.

Member/Guardian/Patient Signature (not a minor)† Date

†Required

Network Access Exceptions

We work hard to make sure that you have access to thousands of eye doctors across the nation. Whether it's due to location or provider availability, you may need to go out-of-network to receive care.

If this applies to you, please complete the following form. If not, please skip this section.

Based from your home or office location, you may have the right to obtain in-network level of benefits with an out-of-network provider when: (i) you cannot schedule a visit within two-weeks, (ii) you are unable to locate a participating provider within a 10-mile radius in an urban-suburban area, or (iii) you are unable to locate a participating provider within a 20-mile radius in a rural area. You must submit a claim form to EyeMed for reimbursement.

Caution, this option is not available when you choose to use an out-of-network provider due to (i) your preference, (ii) when your personal schedule does not permit you to schedule an appointment with an available provider in two-weeks, (iii) or you are outside of your home or office location. Any person who, with intent to defraud or knowing that he or she is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

OUT-OF-NETWORK VISION SERVICES CLAIM FORM

Check the boxes that apply. I acknowledge that I fit into one or more of the following criteria:

- I was unable to schedule a visit within two-weeks with a participating provider. Please provide the participating provider's name, location and contact information in which you attempted to schedule an appointment:

Provider's Name	Provider Telephone Number (000-000-0000)	
<input type="text"/>	<input type="text"/>	
Provider Street Address		
<input type="text"/>		
City	State	Zip Code
<input type="text"/>	<input type="text"/>	<input type="text"/>

- I was unable to locate a participating provider within a 10-mile radius in an urban-suburban area. Please provide the zip code in which you were attempting to locate a provider:

Zip Code

OR

- I was unable to locate a participating provider within a 20-mile radius in a rural area. Please provide the zip code in which you were attempting to locate a provider:

Zip Code

Should you fail to provide the requested information associated with the criteria you selected above, you agree that we can process your claim as an out-of-network claim.